

DAIKIN ROOM AIR CONDITIONER OPERATION MANUAL

#### MODELS

FDXS09LVJU FDXS12LVJU CDXS15LVJU CDXS18LVJU CDXS24LVJU Español

# Feature

**ECONO** 

# For your comfort and energy saving

# ECONO

This function enables efficient operation by limiting the maximum power consumption. It is useful when using the air conditioner and other electrical devices simultaneously. Page 16



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# Operation

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# **Safety Considerations**

# Read these **Safety Considerations for Operations** carefully before operating an air conditioner or heat pump.

Make sure that the unit operates properly during the startup operation. Instruct the user on how to operate and maintain the unit.

Inform users that they should store this operation manual with the installation manual for future reference.

Meanings of **DANGER**, **WARNING**, **CAUTION**, and **NOTE** Symbols:

A DANGER	Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.
A WARNING	Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.
	Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury. It may also be used to alert against unsafe practices.
<u>∧</u> NOTE	Indicates situations that may result in equipment or property-damage accidents only.

### – 🥂 DANGER ·

- Do not install the unit in an area where flammable materials are present due to risk of explosion resulting in serious injury or death.
- Any abnormalities in the operation of the air conditioner or heat pump, such as smoke or fire, could result in severe injury or death. Turn off the power and contact your dealer immediately.
- Refrigerant gas may produce toxic gas if it comes into contact with fire, such as from a fan heater, stove, or cooking device. Exposure to this gas could cause severe injury or death.
- For refrigerant leakage, consult your dealer. Refrigerant gas is heavier than air and replaces oxygen. A massive leak could lead to oxygen depletion, especially in basements, and an asphyxiation hazard could occur leading to serious injury or death.
- If equipment utilizing a burner is used in the same room as the air conditioner or heat pump, there is the danger of oxygen deficiency which could lead to an asphyxiation hazard resulting in serious injury or death. Be sure to ventilate the room sufficiently to avoid this hazard.
- Safely dispose of the packing materials. Packing materials, such as nails and other metal or wooden parts, may cause stabs or other injuries.
- Tear apart and throw away plastic packaging bags so that children will not play with them. Children playing with plastic bags face the danger of death by suffocation.

#### — 🥂 WARNING -

- Contact your dealer for repair and maintenance. Improper repair and maintenance may result in water leakage, electric shock, and fire. Only use accessories made by Daikin that are specifically designed for use with the equipment and have them installed by a professional.
- Contact your dealer to move and reinstall the air conditioner or heat pump. Incomplete installation may result in water leakage, electric shock, and fire.
- Never let the indoor unit or the remote controller get wet. Water can cause an electric shock or a fire.
- Never use flammable spray such as hair spray, lacquer, or paint near the unit. Flammable spray may cause a fire.
- When a fuse blows out, never replace it with one of incorrect ampere ratings or different wires. Always replace any blown fuse with a fuse of the same specification.
- Never remove the fan guard of the unit. A fan rotating at high speed without the fan guard is very dangerous.
- Never inspect or service the unit by yourself. Contact a qualified service person to perform this work.
- Turn off all electrical power before doing any maintenance to avoid the risk of serious electric shock; never sprinkle or spill water or liquids on the unit.
- Do not touch the switch with wet fingers. Touching a switch with wet fingers can cause electric shock.
- Do not allow children to play on or around the unit to prevent injury.
- The heat exchanger fins are sharp enough to cut. To avoid injury wear gloves or cover the fins while working around them.
- Do not put a finger or other objects into the air inlet or air outlet. The fan is rotating at high speed and will cause injury.
- Check the unit foundation for damage on a continuous basis, especially if it has been in use for a long time. If left in a damaged condition the unit may fall and cause injury.
- Placing a flower vase or other containers with water or other liquids on the unit could cause a shock or fire if a spill occurs.
- Do not touch the air outlet or horizontal blades while the swing flap is in operation because fingers could get caught and injured.
- Never touch the internal parts of the controller. Do not remove the front panel because some parts inside are dangerous to touch. To check and adjust internal parts, contact your dealer.

## 

• Do not use the air conditioner or heat pump for any other purposes other than comfort cooling or heating. Do not use the unit for cooling precision instruments, food, plants, animals or works of art.

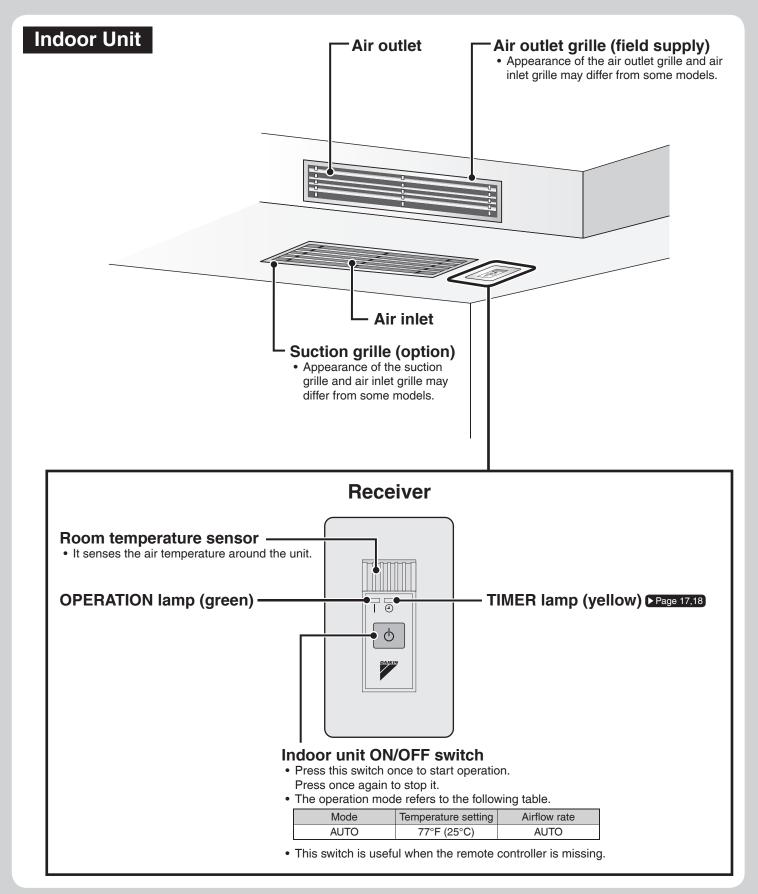
- Do not place items under the indoor unit as they may be damaged by condensates that may form if the humidity is above 80% or if the drain outlet gets blocked.
- Before cleaning, stop the operation of the unit by turning the power off or by pulling the supply cord out from its receptacle. Otherwise, an electric shock and injury may result.
- Do not wash the air conditioner or heat pump with excessive water. An electric shock or fire may result.
- Avoid placing the controller in a spot splashed with water. Water entering the controller may cause an electric shock or damage the internal electronic parts.
- Do not operate the air conditioner or heat pump when using a room-fumigation type of insecticide.
   Failure to observe this could cause the chemicals to be deposited in the unit and can endanger the health of those who are hypersensitive to chemicals.
- Do not turn off the power immediately after stopping operation. Always wait for at least 5 minutes before turning off the power. Otherwise, water leakage may occur.
- The appliance is not intended for use by young children or infirm persons without supervision.
- The remote controller should be kept away from children so they cannot play with it.
- · Consult with the installation contractor for cleaning.
- Incorrect cleaning of the inside of the air conditioner or heat pump could make the plastics parts break and cause water leakage or electric shock.
- Do not touch the air inlet or aluminum fin of the air conditioner or heat pump as they can cut and cause injury.
- Do not place objects in direct proximity of the outdoor unit. Do not let leaves and other debris accumulate around the unit. Leaves are a hotbed for small animals which can enter the unit. Once inside the unit, animals can cause the unit to malfunction, and cause smoke or fire when they make contact with electrical parts.

### <u>– 🥂 NOTE -</u>

- Never press the button of the remote controller with a hard, pointed object. The remote controller may be damaged.
- Never pull or twist the electric wire of the remote controller. It may cause the unit to malfunction.
- Do not place appliances that produce open flames in places that are exposed to the airflow of the unit or under the indoor unit. It may cause incomplete combustion or deformation of the unit due to the heat.
- Do not expose the controller to direct sunlight. The LCD display can become discolored and may fail to display the data.
- Do not wipe the controller operation panel with benzene, thinner, chemical dust cloth, etc. The panel may get discolored or the coating can peel off. If it is heavily dirty, soak a cloth in water-diluted neutral detergent, squeeze it well and wipe the panel clean. Then wipe it with another dry cloth.

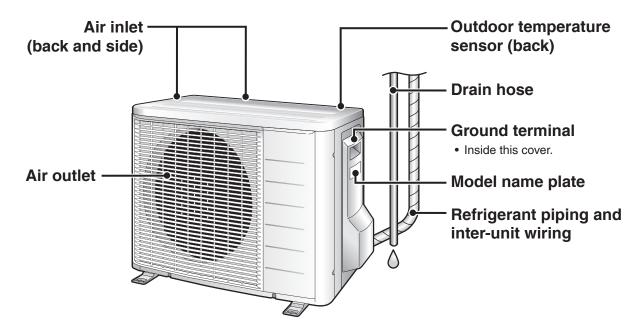
- Dismantling of the unit, disposal of the refrigerant, oil, and additional parts, should be done in accordance with the relevant local, state, and national regulations.
- Operate the air conditioner or heat pump in a sufficiently ventilated area and not surrounded by obstacles. Do not use the air conditioner or heat pump in the following places.
  - a. Places with a mist of mineral oil, such as cutting oil.
  - b. Locations such as coastal areas where there is a lot of salt in the air.
  - c. Locations such as hot springs where there is a lot of sulfur in the air.
  - d. Locations such as factories where the power voltage varies a lot.
  - e. In cars, boats, and other vehicles.
  - f. Locations such as kitchens where oil may splatter or where there is steam in the air.
  - g. Locations where equipment produces electromagnetic waves.
  - h. Places with an acid or alkaline mist.
  - i. Places where fallen leaves can accumulate or where weeds can grow.
- Take snow protection measures. Contact your dealer for the details of snow protection measures, such as the use of a snow protection hood.
- Do not attempt to do electrical work or grounding work unless you are licensed to do so. Consult with your dealer for electrical work and grounding work.
- Pay attention to operating sound. Be sure to use the following places:
  - a. Places that can sufficiently withstand the weight of the air conditioner or heat pump yet can suppress the operating sound and vibration.
  - b. Places where warm air from the air outlet of the outdoor unit or the operating sound of the outdoor unit does not annoy neighbors.
- Make sure that there are no obstacles close to the outdoor unit. Obstacles close to the outdoor unit may drop the performance of the outdoor unit or increase the operating sound of the outdoor unit.
- Consult your dealer if the air conditioner or heat pump in operation generates unusual noise.
- Make sure that the drainpipe is installed properly to drain water. If no water is discharged from the drainpipe while the air conditioner or heat pump is in the cooling mode, the drainpipe may be clogged with dust or dirt and water leakage from the indoor unit may occur. Stop operating the air conditioner or heat pump and contact your dealer.

# **Names of Parts**



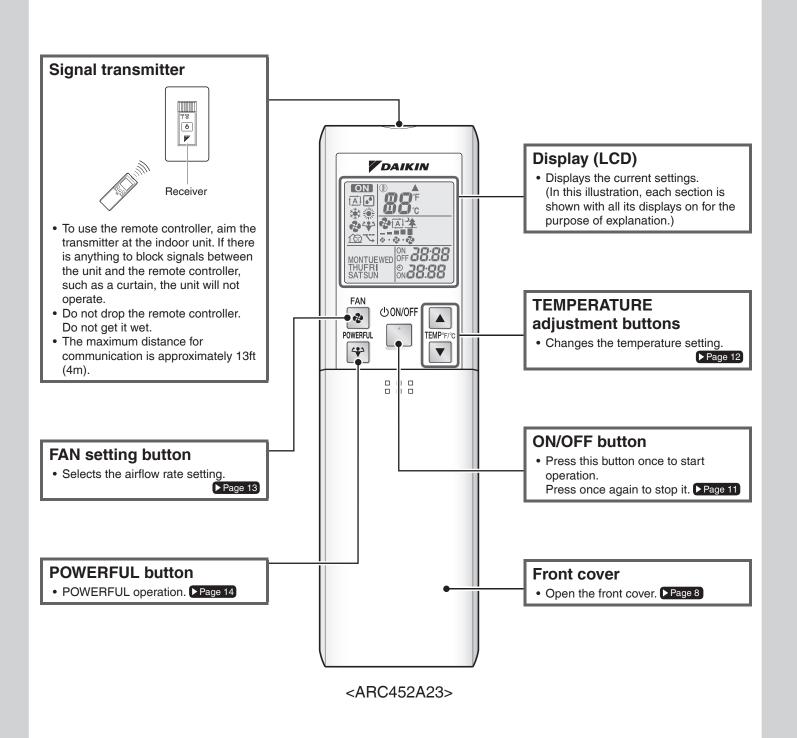
# Outdoor Unit

• Appearance of the outdoor unit may differ from some models.



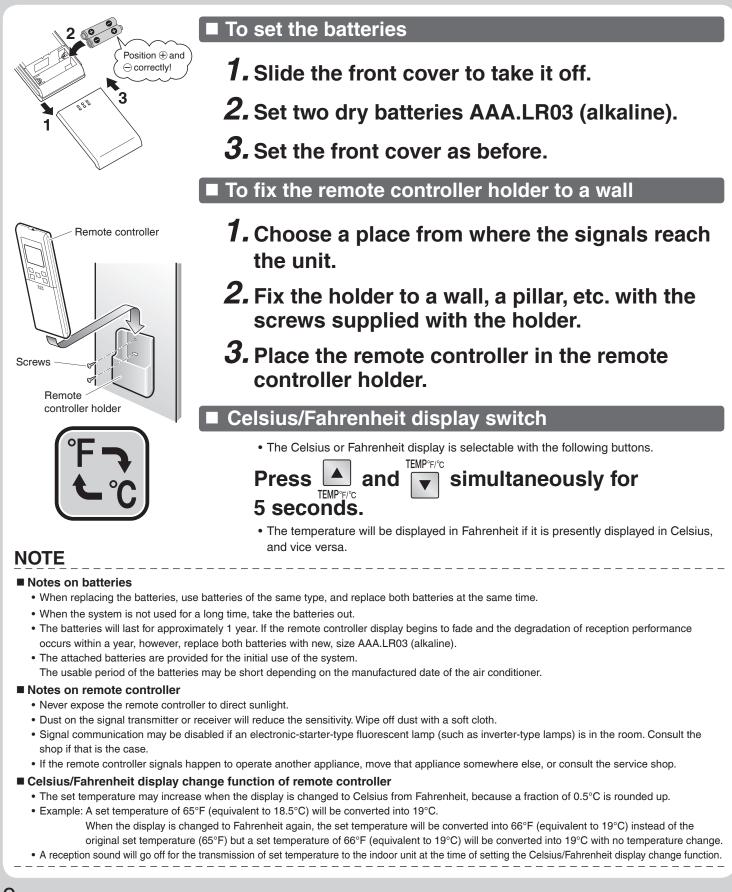
# **Names of Parts**

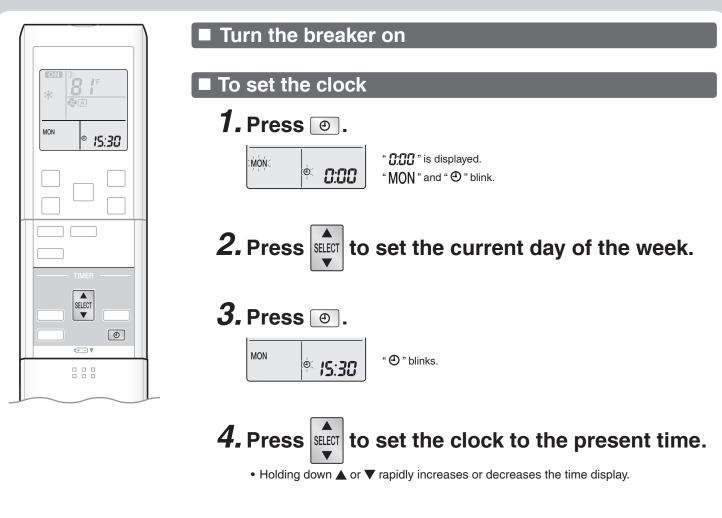
# **Remote Controller**



#### Open the front cover **MODE selector button** • Selects the operation mode. (AUTO/DRY/COOL/HEAT/ FAN) ▶Page 11 **QUIET** button **ECONO** button • ECONO operation. Page 16 • OUTDOOR UNIT QUIET MODE TTECONO . operation. Page 15 QUIET 100 **ON TIMER button OFF TIMER button** ▶ Page 18 ▶Page 17 SELECT OFF ON 🔶 **V** • CANCEL CLOCK button ▶ Page 10 • TIMER CANCEL **(+ - ▼** button • Cancels the timer setting. ▶ Page 17,18 SELECT button • Changes the ON/OFF TIMER settings. Page 17,18

# **Preparation before Operation**





# *5.* Press <sup>(2)</sup>.

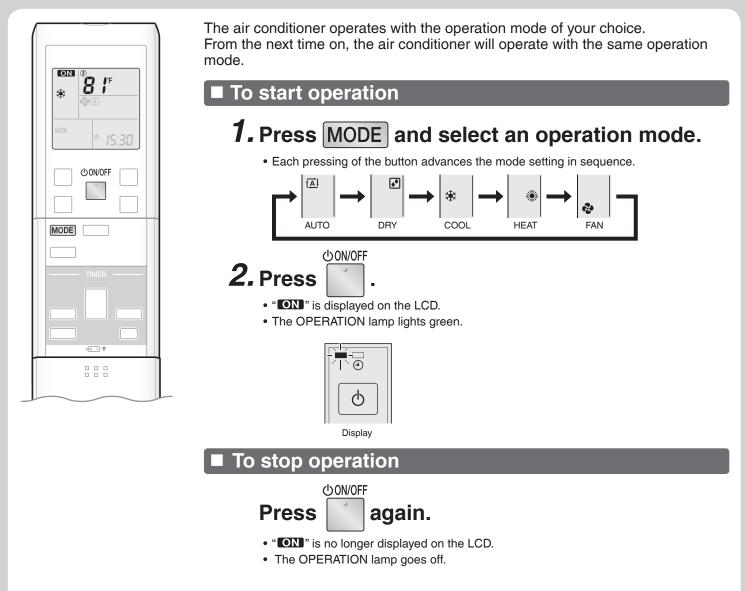
• Point the remote controller at the indoor unit when pressing the buttons.

MON • 15:30

" i " blinks.



# AUTO · DRY · COOL · HEAT · FAN Operation



# NOTE

MODE	Notes on each operation mode
NODE	
HEAT	<ul> <li>Since this air conditioner heats the room by taking heat from outdoor air to indoors, the heating capacity becomes smaller in lower outdoor temperatures. If the heating effect is insufficient, it is recommended to use another heating appliance in combination with the air conditioner.</li> <li>The heat pump system heats the room by circulating hot air around all parts of the room. After the start of HEAT operation, it takes some time before the room gets warmer.</li> <li>In HEAT operation, frost may occur on the outdoor unit and lower the heating capacity. In that case, the system switches into defrosting operation to take away the frost.</li> <li>During defrosting operation, hot air does not flow out of indoor unit.</li> </ul>
COOL	• This air conditioner cools the room by releasing the heat in the room outside. Therefore, the cooling performance of the air conditioner may be degraded if the outdoor temperature is high.
DRY	<ul> <li>The computer chip works to rid the room of humidity while maintaining the temperature as much as possible. It automatically controls temperature and airflow rate, so manual adjustment of these functions is unavailable.</li> </ul>
AUTO	<ul> <li>In AUTO operation, the system selects an appropriate operation mode (COOL or HEAT) based on the room and outside temperatures and starts the operation.</li> <li>The system automatically reselects setting at a regular interval to bring the room temperature to user-setting level.</li> </ul>
FAN	This mode is valid for fan only.

\_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_



## To change the temperature setting



• The displayed items on the LCD will change whenever either one of the buttons is pressed.

COOL operation	HEAT operation	AUTO operation	DRY or FAN operation
64-90°F (18-32°C)	50-86°F (10-30°C)	64-86°F (18-30°C)	The temperature setting
Press $\blacktriangle$ to raise the temperature and press $\blacktriangledown$ to lower the temperature.			1 0

## Operating conditions

#### Recommended temperature setting

- For cooling: 78-82°F (26-28°C)
- For heating: 68-75°F (20-24°C)

#### ■ Tips for saving energy

- Be careful not to cool (heat) the room too much.
   Keeping the temperature setting at a moderate level helps save energy.
- Cover windows with a blind or a curtain. Blocking sunlight and air from outdoors increases the cooling (heating) effect.
- Clogged air filters cause inefficient operation and waste energy. Clean them once in about every 2 weeks. Page 21

#### Notes on the operating conditions

- The air conditioner always consumes a small amount of electricity even while it is not operating.
- If you are not going to use the air conditioner for a long period, for example in spring or autumn, turn the breaker off.
- Use the air conditioner in the following conditions.

MODE	Operating conditions	If operation is continued out of this range
COOL	Outdoor temperature: 50-115°F (10-46°C) Indoor temperature: 64-90°F (18-32°C) Indoor humidity: 80% max.	<ul> <li>A safety device may work to stop the operation. (In multi system, it may work to stop the operation of the outdoor unit only.)</li> <li>Condensation may occur on the indoor unit and drip.</li> </ul>
HEAT	Outdoor temperature: [2/3MXL]: -13-75°F (-25-24°C) [Other models]: 5-75°F (-15-24°C) Indoor temperature: 50-86°F (10-30°C)	A safety device may work to stop the operation.
DRY	Outdoor temperature: 50-115°F (10-46°C) Indoor temperature: 64-90°F (18-32°C) Indoor humidity: 80% max.	<ul><li>A safety device may work to stop the operation.</li><li>Condensation may occur on the indoor unit and drip.</li></ul>

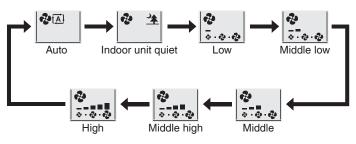
• Operation outside this humidity or temperature range may cause a safety device to disable the system.

# Adjusting the Airflow Rate

ON **	0 7 7 7
MON	• IS:30
FAN	

## To adjust the airflow rate setting

- Press 🏼
- Each pressing of 🔹 advances the airflow rate setting in sequence.



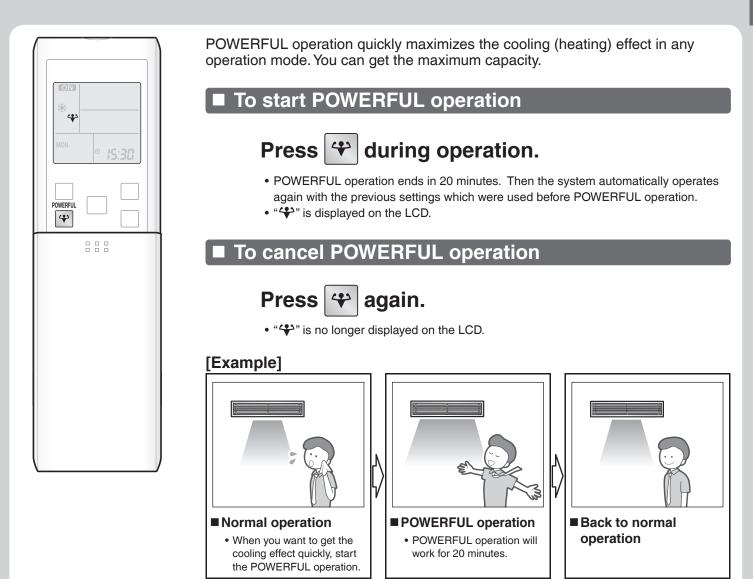
- When the airflow is set to "\* ", indoor unit quiet operation will start and the noise from the unit will become quieter.
- In indoor unit quiet operation, the airflow rate is set to a weak level.
- In DRY operation, the airflow rate setting cannot be changed.

### NOTE

Note on airflow rate setting

• At smaller airflow rates, the cooling (heating) effect is also smaller.

# **POWERFUL Operation**



### NOTE

#### Notes on POWERFUL operation

- When using POWERFUL operation, there are some functions which are not available.
- POWERFUL operation cannot be used together with ECONO and OUTDOOR UNIT QUIET operation. Priority is given to the function of whichever button is pressed last.
- POWERFUL Operation can only be set when the unit is running. Pressing the operation stop button causes the settings to be canceled, and ""
- POWERFUL operation will not increase the capacity of the air conditioner if the air conditioner is already in operation with its maximum capacity demonstrated.

#### • In COOL, HEAT and AUTO operation

To maximize the cooling (heating) effect, the capacity of outdoor unit increases and the airflow rate becomes fixed at the maximum setting. The temperature and airflow settings cannot be changed.

#### In DRY operation

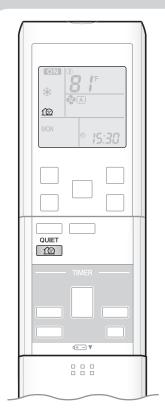
The temperature setting is lowered by 4.5°F (2.5°C) and the airflow rate is slightly increased.

#### In FAN operation

The airflow rate is fixed to the maximum setting.

• When using priority-room setting See "Note for multi system". Page 19

# OUTDOOR UNIT QUIET Operation



OUTDOOR UNIT QUIET operation lowers the noise level of the outdoor unit by changing the frequency and fan speed on the outdoor unit. This function is convenient during night.

## ■ To start OUTDOOR UNIT QUIET operation



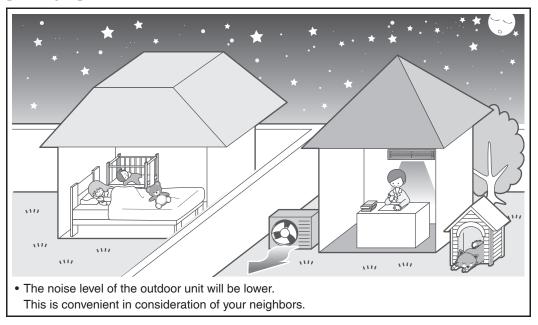
• "f@" is displayed on the LCD.

## To cancel OUTDOOR UNIT QUIET operation



• "f@" is no longer displayed on the LCD.

#### [Example] Using the OUTDOOR UNIT QUIET operation during the night.



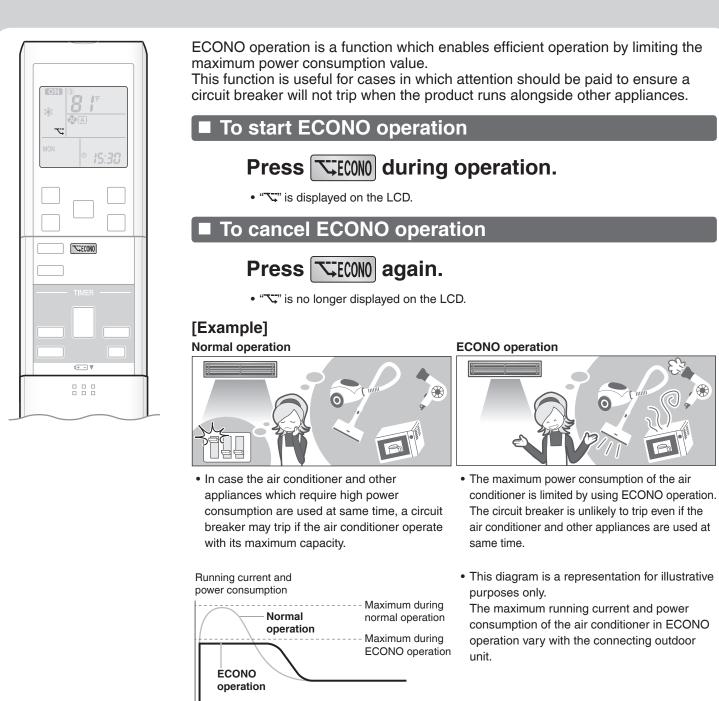
## NOTE

#### ■ Notes on OUTDOOR UNIT QUIET operation

- If using a multi system, the OUTDOOR UNIT QUIET operation will work only when this function is set on all operated indoor units. However, if using priority room setting, refer to note for multi system. Page 19
- This function is available in COOL, HEAT, and AUTO operation. (This is not available in FAN and DRY operation.)
- POWERFUL operation and OUTDOOR UNIT QUIET operation cannot be used at the same time. Priority is given to the function of whichever button is pressed last.
- If operation is stopped using the remote controller or the indoor unit ON/OFF switch when using OUTDOOR UNIT QUIET operation, "1 will remain on the remote controller display.
- OUTDOOR UNIT QUIET operation will drop neither the frequency nor fan speed if the frequency and fan speed have been already dropped low enough.



# **ECONO Operation**



## NOTE

#### Notes on ECONO operation

• ECONO operation can only be set when the unit is running. Pressing the operation stop button causes the settings to be canceled, and the "\screw" is no longer displayed on the LCD.

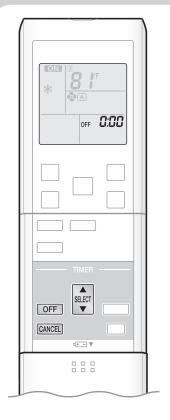
Time

- ECONO operation is a function which enables efficient operation by limiting the power consumption of the outdoor unit (operating frequency).
- ECONO operation functions in AUTO, COOL, DRY, and HEAT operation.
- POWERFUL and ECONO operation cannot be used at the same time. Priority is given to the function of whichever button is pressed last.
- If the level of power consumption is already low, ECONO operation will not drop the power consumption.

From start up until set temperature is reached



# **OFF TIMER Operation**



Timer functions are useful for automatically switching the air conditioner on or off at night or in the morning. You can also use OFF TIMER and ON TIMER in combination.

### To use OFF TIMER operation

· Check that the clock is correct. If not, set the clock to the present time. Page 10





" []:[]] " is displayed on the LCD. " OFF " blinks.

- " ④ " is no longer displayed on the LCD.

# **2.** Press **A** until the time setting reaches the

## point you like.

 Each pressing of either button increases or decreases the time setting by 10 minutes. Holding down either button changes the time setting rapidly.



- " OFF " and setting time are displayed on the LCD.
- The TIMER lamp lights yellow.



Display

## To cancel OFF TIMER operation

# Press CANCEL

- " OFF " and setting time are no longer displayed on the LCD.
- " ④ " and day of the week are displayed on the LCD.
- The TIMER lamp goes off.

## NOTE

#### Notes on TIMER operation

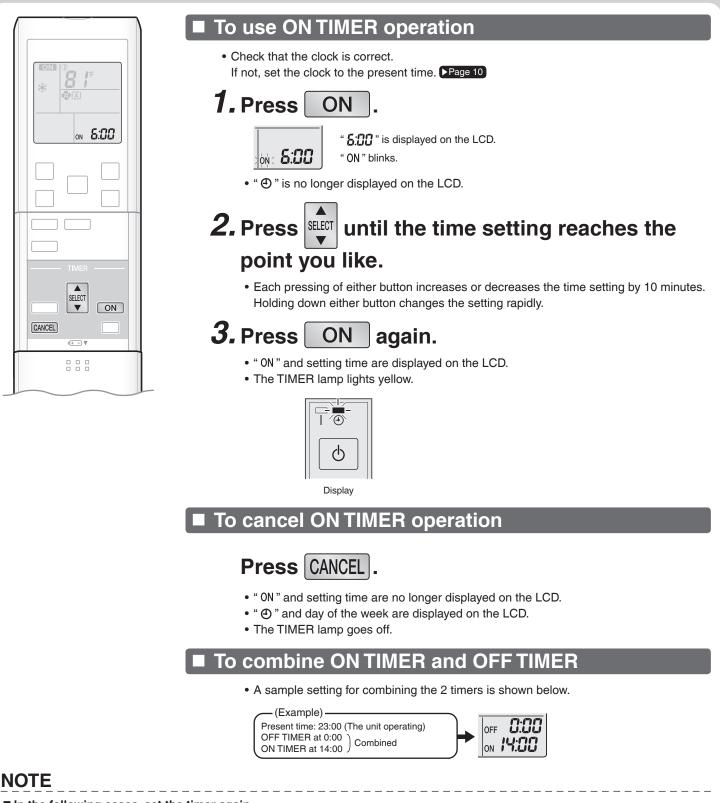
- When TIMER is set, the present time is not displayed.
- Once you set ON/OFF TIMER, the time setting is kept in the memory. The memory is canceled when remote controller batteries are replaced.
- When using the ON/OFF TIMER to start/stop operation, the actual operation start/stop time may differ from the time set. (Maximum of about 10 minutes)

#### NIGHT SET mode

• When the OFF TIMER is set, the air conditioner automatically adjusts the temperature setting (0.9°F (0.5°C) up in COOL, 3.6°F (2.0°C) down in HEAT) to prevent excessive cooling (heating) for your pleasant sleep. \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_



# **ON TIMER Operation**



#### ■ In the following cases, set the timer again.

- After a breaker has turned off.
- · After a power failure.
- · After replacing batteries in the remote controller.

# **Note for Multi System**

Multi system has one outdoor unit connected to multiple indoor units.

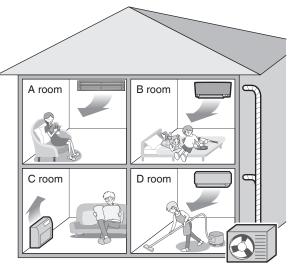
#### Selecting the operation mode

# With the priority room setting present but inactive or not present.

When more than one indoor unit is operating, priority is given to the first unit that was turned on.

In this case, set the units that are turned on later to the same operation mode as the first unit.

Otherwise, they will enter the standby state, and the OPERATION lamp will flash: this does not indicate malfunction.



Outdoor unit

### NOTE

Notes on operation mode for multi system

- COOL, DRY and FAN operation may be used at the same time.
- AUTO operation automatically selects COOL operation or HEAT operation based on the room temperature.

Therefore, AUTO operation is available when selecting the same operation mode as that of the room with the first unit to be turned on.

# 

• Normally, the operation mode in the room where the unit is first run is given priority, but the following situations are exceptions, so please keep this in mind. If the operation mode of the first room is FAN operation, then using HEAT operation in any room after this will give priority to HEAT operation. In this situation, the air conditioner running in FAN operation will go on standby, and the OPERATION lamp will flash.

#### With the priority room setting active.

Refer to priority room setting on the next page.

# NIGHT QUIET mode (Available only for COOL operation)

NIGHT QUIET mode requires initial programming during installation. Please consult your retailer or dealer for assistance.

NIGHT QUIET mode reduces the operation noise of the outdoor unit during the nighttime hours to prevent annoyance to neighbors. • The NIGHT QUIET mode is activated when the temperature drops 10.8°F (6°C) or more below the highest temperature recorded that day.

- Therefore, when the temperature difference is less than 7.2°F (4°C), this function will not be activated.
- NIGHT QUIET mode reduces slightly the cooling efficiency of the unit.

## **OUTDOOR UNIT QUIET operation**

Refer to OUTDOOR UNIT QUIET operation. ▶ Page 15

#### With the priority room setting present but inactive or not present.

When using the OUTDOOR UNIT QUIET operation feature with the multi system, set all indoor units to OUTDOOR UNIT QUIET operation using their remote controllers.

When clearing OUTDOOR UNIT QUIET operation, clear one of the operating indoor units using their remote controller. However OUTDOOR UNIT QUIET operation display remains on the remote controller for other rooms. We recommend you release all rooms using their remote controllers.

#### With the priority room setting active.

Refer to priority room setting on the next page.

## ■ COOL/HEAT mode lock

The COOL/HEAT mode lock requires initial programming during installation. Please consult your authorized dealer for assistance. The COOL/HEAT mode lock sets the unit forcibly to either COOL or HEAT operation. This function is convenient when you wish to set all indoor units connected to the multi system to the same operation mode.

### NOTE

• The COOL/HEAT mode lock cannot be activated together with the priority room setting.

## Priority room setting

The priority room setting requires initial programming during installation. Please consult your authorized dealer for assistance. The room designated as the priority room takes priority in the following situations.

#### **Operation mode priority**

• As the operation mode of the priority room takes precedence, the user can select a different operation mode from other rooms.

#### [Example]

• Room A is the priority room in the examples. When COOL operation is selected in room A while operating the following modes in room B, C and D:

Operation mode in room B, C and D	Status of room B, C and D when the unit in room A is in COOL operation
COOL or DRY or FAN	Current operation mode maintained
HEAT	The unit enters standby mode. Operation resumes when the room A unit stops operating.
AUTO	If the unit is set to COOL operation, it continues. If the unit is set to HEAT operation, it enters standby mode. Operation resumes when the room A unit stops operating.

#### Priority when POWERFUL operation is used

#### [Example]

• Room A is the priority room in the examples.

The indoor units in rooms A, B, C and D are all operating. If the unit in room A enters POWERFUL operation, operation capacity will be concentrated in room A. In such a case, the cooling (heating) efficiency of the units in room B, C and D may be slightly reduced.

#### Priority when using OUTDOOR UNIT QUIET operation

#### [Example]

• Room A is the priority room in the examples.

Just by setting the unit in room A to QUIET operation, the air conditioner starts OUTDOOR UNIT QUIET operation. You don't have to set all the operated indoor units to QUIET operation.

# **Care and Cleaning**

# 

Only a qualified service person is allowed to perform maintenance.Before cleaning, be sure to stop the operation and turn the breaker off.

### Air filter

# **1.** Removing the air filter.

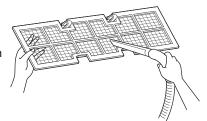
Rear suction

Pull the bottom side of the air filter backwards, over the bends.

• Bottom suction Pull the filter over the bends situated at the backside of the unit.

# **2.** Cleaning the air filter.

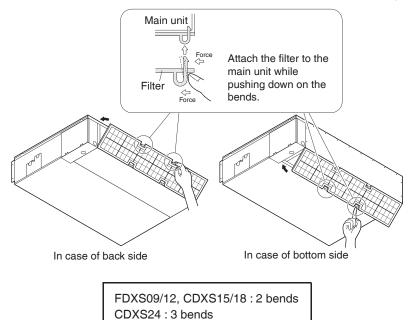
• Remove dust from the air filter using a vacuum cleaner and gently rinse them in cool water. Do not use detergent or hot water to avoid filter shrinking or deformation. After cleaning dry them in the shade.



# **3.** Replacing the air filter.

- Rear suction
  - Hook the filter behind the flap situated at the top of the unit and push the other side gently over the bends.
- Bottom suction

Hook the filter behind the flap situated at the middle of the unit and push the other side gently over the bends.



### Drain pan

- Clean the drain pan periodically, or drain piping may be clogged with dust and may result in water leakage. Ask your DAIKIN dealer to clean them.
- Prepare a cover locally to prevent any dust in the air around the indoor unit from getting in the drain pan, if there is a great deal of dust present.

# 

- Do not operate the air conditioner without filters, this to avoid dust accumulation inside the unit.
- Do not remove the air filter except when cleaning.
- Unnecessary handling may damage the filter.
- Do not use gasoline, benzene, thinner, polishing powder, liquid insecticide, It may cause discoloring or warping.
- Do not let the indoor unit get wet. It may cause an electric shock or a fire.
- Operation with dusty air filters lowers the cooling and heating capacity and wastes energy.
- The suction grille is option.
- Do not use water or air of 122°F (50°C) or higher for cleaning air filters and outside panels.
- Ask your DAIKIN dealer how to clean it.

## Check the units

- Check that the base, stand and other fittings of the outdoor unit are not decayed or corroded.
- Check that nothing blocks the air inlets and the outlets of the indoor unit and the outdoor unit.
- Check that the drain comes smoothly out of the drain hose during COOL or DRY operation.
  - If no drain water is seen, water may be leaking from the indoor unit. Stop operation and consult the service shop if this is the case.

## Before a long idle period

- **1.** Operate the FAN only for several hours on a nice day to dry out the inside.
  - Press MODE and select " Press MODE and select "
  - Press and start the operation.

# **2.** After operation stops, turn off the circuit breaker for the room air conditioner.

**3.** Clean the air filters and set them again.

# **4.** Take out batteries from the remote controller.

• When a multi outdoor unit is connected, make sure the HEAT operation is not being used in other rooms before you use the FAN operation. Page 19

### We recommend periodic maintenance

- In certain operating conditions, the inside of the air conditioner may get foul after several seasons of use, resulting in poor performance. It is recommended to have periodic maintenance by a specialist aside from regular cleaning by the user.
- For specialist maintenance, contact the service shop where you purchased the air conditioner.
- The maintenance cost must be borne by the user.

# Troubleshooting

### These incidents are not malfunctions.

• The following incidents do not indicate a malfunctioning air conditioner and have explanations. The air conditioner can continue to operate.

#### Indoor unit

#### Possible sounds.

#### Flowing water

- Generated because the refrigerant in the air conditioner is flowing.
- This is a pumping sound of the water in the air conditioner it is heard when the water is pumped out from the air conditioner in cooling or drying operation.
- The refrigerant flows in the air conditioner even if the air conditioner is not working when the indoor units in other rooms are in operation.

#### Blowing

- Generated when the flow of the refrigerant in the air conditioner is switched over.
- Ticking
- Generated when the size of the air conditioner slightly expands or shrinks as a result of temperature changes.
- Whistling sound
- Generated when refrigerant flows during defrosting operation.
- Clicking sound during operation or idle time
- Generated when the refrigerant control valves or the electrical parts operate.
- Clopping sound
- Heard from the inside of the air conditioner when the exhaust fan is activated while the room doors are closed. Open the window or turn off the exhaust fan.

# The HEAT operation stops suddenly and a flowing sound is heard.

• The outdoor unit is taking away the frost. The HEAT operation starts after the frost on the outdoor unit is removed. You should wait for about 4 to 12 minutes.

### Operation does not start soon.

- When "ON/OFF" button was pressed soon after operation was stopped.
- When the mode was reselected.
- This is to protect the air conditioner. You should wait for about 3 minutes.

### Outdoor unit

#### Operating sound is loud.

• When frost forms on the heat exchanger of the outdoor unit, the operating sound level increases slightly.

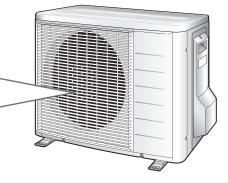
### The outdoor unit emits water or steam.

#### ■ In HEAT operation

• The frost on the outdoor unit melts into water or steam when the air conditioner is in defrost operation.

#### ■ In COOL or DRY operation

 Moisture in the air condenses into water on the cool surface of outdoor unit piping and drips.



• Troubleshooting measures are classified into the following two types on a remedial basis. Take an appropriate measure according to the symptom.



# Not malfunction

• The following conditions do not indicate a problem with the system.



# Check

• Please check again before calling a repair person.

# The air conditioner does not operate. (OPERATION lamp is off.)

- Is a breaker off or a fuse blown?
- Is there a power failure?
- · Are batteries set in the remote controller?
- Is the timer setting correct?



## Air does not come out.

#### ■ In HEAT operation

- The air conditioner is warming up. Wait for about 1 to 4 minutes.
- During defrosting operation, hot air does not flow out of the indoor unit.
- When the air conditioner operates immediately after the circuit breaker is turned on
- The air conditioner is preparing to operate. Wait for about 3 to 20 minutes.



### Operation stopped suddenly. (OPERATION lamp is on.)

• For system protection, the air conditioner may stop operating on a sudden large voltage fluctuation. It automatically resumes operation in about 3 minutes.



#### Operation stopped suddenly. (OPERATION lamp flashes.)

- Are the air filters clean? Clean the air filters.
- Is there anything to block the air inlet or the outlet of the indoor and the outdoor units?
- Turn the bleaker off and take all obstacles away. Then turn it on again and try operating the air conditioner with the remote controller. If the lamp still flashes, call the service shop where you purchased the air conditioner.
- Are operation modes all the same for indoor units connected to outdoor units in the multi system?
  If not, set all indoor units to the same operation mode and confirm that the lamps flash.

Moreover, when the operation mode is in AUTO, set all indoor unit operation modes to COOL or HEAT for a moment and check again that the lamps are normal. If the lamps stop flashing after the above steps, there is no malfunction. Page 19



## Mist comes out of the indoor unit.

- This happens when the air in the room is cooled into mist by the cold airflow during COOL operation.
- This is because the air in the room is cooled by the heat exchanger and becomes mist during defrosting operation.



# Troubleshooting

## Cooling (Heating) effect is poor.

- Are the air filters clean?
- Is there anything to block the air inlet or the outlet of the indoor and the outdoor units?
- Is the temperature setting appropriate?
- Are the windows and doors closed?
- Are the airflow rate and the airflow direction set appropriately?



# The outdoor fan rotates while the air conditioner is not in operation.

- After operation is stopped
- The outdoor fan continues rotating for another 60 seconds for system protection.
- While the air conditioner is not in operation
- When the outdoor temperature is very high, the outdoor fan starts rotating for system protection.



# Remote controller does not work properly.

- No remote controller signals are displayed.
- Remote controller sensitivity is low.
- Display is low in contrast or blacked out.
- Display runs out of control.
- The batteries are dying and the remote controller is malfunctioning. Replace all the batteries with new, size AAA.LR03 (alkaline). For details, refer to "To set the batteries" of this manual. 
   Page 9



### The indoor unit gives out odor.

• This happens when smells of the room, furniture, or cigarettes are absorbed into the unit and discharged with the airflow.

(If this happens, have the indoor unit washed by a technician from the service shop where you purchased the air conditioner.)



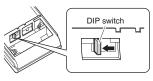
# An abnormal functioning happens during operation.

 The air conditioner may malfunction with lightning or radio waves. Turn the breaker off, turn it on again and try operating the air conditioner with the remote controller.



# HEAT operation cannot be selected, even though the unit is heat pump model.

• Slide the DIP switch to the left as shown in the illustration so that the HEAT operation can be selected with the "MODE" button.





## ■ Call the service shop immediately

# 

When an abnormality (such as a burning smell) occurs, stop operation and turn the breaker off.

- Continued operation in an abnormal condition may result in malfunctioning, electric shocks or fire.
- Consult the service shop where you purchased the air conditioner.
- Do not attempt to repair or modify the air conditioner by yourself.
  - · Incorrect work may result in electric shocks or fire.
  - Consult the service shop where you purchased the air conditioner.

#### If one of the following symptoms occurs, call the service shop immediately.

- The power cord is abnormally hot or damaged.
- An abnormal sound is heard during operation.
- The safety breaker, a fuse, or the ground leakage breaker cuts off the operation frequently.
- A switch or a button often fails to work properly.
- There is a burning smell.
- Water leaks from the indoor unit.

Turn the breaker off and call the service shop.

#### ■ After a power failure

• The air conditioner automatically resumes operation in about 3 minutes. Wait for it to restart.

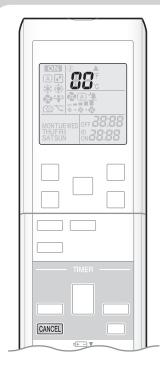
#### Lightning

• If lightning may strike the neighboring area, stop operation and turn the breaker off for system protection.

#### Disposal requirements

• Dismantling the unit, and treatment of refrigerant, oil, and other parts, should be done in accordance with the relevant local and national regulations.

# Troubleshooting



#### Fault diagnosis by remote controller

• The remote controller can receive a corresponding error code from the indoor unit.

- **1.** When CANCEL is held down for about 5 seconds, "**[]** " blinks in the temperature display section.
- **2.** Press CANCEL repeatedly until a continuous beep is produced.
  - The code indication changes as displayed in the following table, and notifies with a long beep.

	CODE	MEANING
	00	NORMAL
SYSTEM	UA	INDOOR-OUTDOOR UNIT COMBINATION FAULT
	UO	REFRIGERANT SHORTAGE
	U2	DROP VOLTAGE OR MAIN CIRCUIT OVERVOLTAGE
	U4	FAILURE OF TRANSMISSION (BETWEEN INDOOR UNIT AND OUTDOOR UNIT)
	A1	INDOOR PCB DEFECTIVENESS
INDOOR	A5	HIGH PRESSURE CONTROL OR FREEZE-UP PROTECTOR
UNIT	A6	FAN MOTOR FAULT
UNIT	C4	FAULTY HEAT EXCHANGER TEMPERATURE SENSOR
	C9	FAULTY SUCTION AIR TEMPERATURE SENSOR
	EA	COOLING-HEATING SWITCHING ERROR
	E1	CIRCUIT BOARD FAULT
	E5	OL STARTED
	E6	FAULTY COMPRESSOR START UP
	E7	DC FAN MOTOR FAULT
	E8	OVERCURRENT INPUT
	F3	HIGH TEMPERATURE DISCHARGE PIPE CONTROL
	F6	HIGH PRESSURE CONTROL (IN COOLING)
OUTDOOR	HO	SENSOR FAULT
UNIT	H6	OPERATION HALT DUE TO FAULTY POSITION DETECTION SENSOR
	H8	DC CURRENT SENSOR FAULT
	H9	FAULTY SUCTION AIR TEMPERATURE SENSOR
	J3	FAULTY DISCHARGE PIPE TEMPERATURE SENSOR
	J6	FAULTY HEAT EXCHANGER TEMPERATURE SENSOR
	L3	ELECTRICAL PARTS HEAT FAULT
	L4	HIGH TEMPERATURE AT INVERTER CIRCUIT HEATSINK
	L5	OUTPUT OVERCURRENT
	P4	FAULTY INVERTER CIRCUIT HEATSINK TEMPERATURE SENSOR

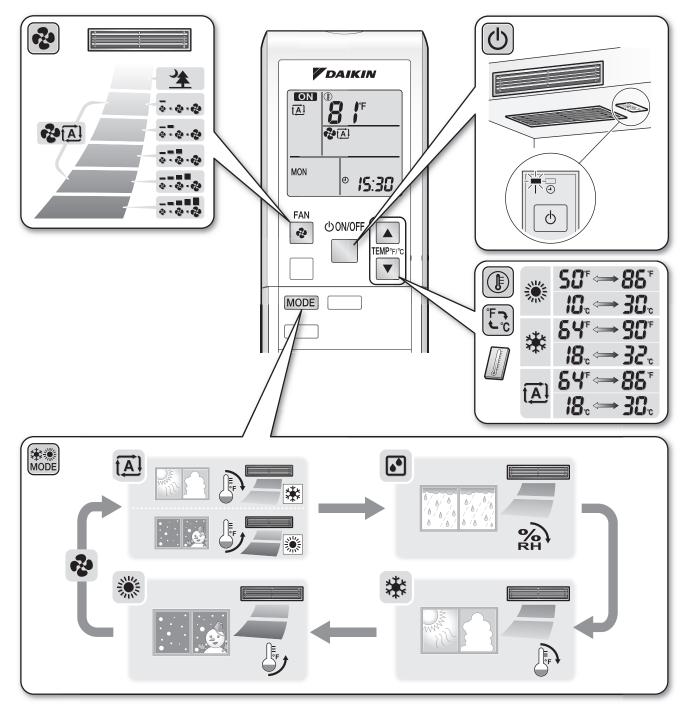
### NOTE

• A short beep and two consecutive beeps indicate non-corresponding codes.

• To cancel the code display, hold CANCEL for 5 seconds. The code display also cancel itself if the button is not pressed for 1 minute.

# ■ MEMO

# **Quick Reference**



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The two-dimensional bar code is a manufacturing code.

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